1. What is urban lab? If you can maybe just explain it a little bit more.

2. In the introduction you say that by installing a virtual platform we could empower the citizens enough so they would participate in the urban policies. Do you think this is enough, we did a similar survey and our main conclusion is that firstly we need to educate stakeholders more and only then we can provide them with any kind of platform, otherwise they do not wish and also do not know how to participate constructively. What is the state of public participation in general in Spain (Barcelona)?

3. In chapter 3.2 you describe the organization and process of transforming Poblenou, we are just wondering how long did the transformation last, is now the process finished or is still in progress? What was the response from the public like, did they participate during the whole process or did the interest maybe decrease or increase?